



Plain Language Summary of Financial Assistance/Charity Care

Iron County Medical Center (ICMC) and the Family Care Clinic (FCC) are committed to ensuring our patients get the health care they need regardless of ability to pay for that care. Providing health care to those who cannot afford to pay is part of ICMC mission. You may qualify for discounted care based on family size and income, even if you have health insurance.

If you think you may have trouble paying for your health care, please talk with us. When possible, we encourage you to ask for financial help before receiving medical treatment.

What is covered? For emergency and other appropriate hospital-based services at ICMC we provide financial assistance/charity care to eligible patients on a sliding fee scale basis, with discounts ranging from 100% to 20%. No patient eligible for financial assistance will be charged more than amounts generally billed to patients who have insurance. Financial Assistance for services at Family Care Clinic is also covered under the ICMC Financial Assistance policy.

How to apply: Any patient may apply to receive financial assistance/charity care by submitting an application and providing supporting documentation. **If you have questions, need help, or would like to receive a Financial Assistance Application please contact us at**

***To speak to someone directly about receiving an application call 573-546-8115**

***Applications are available at all check in locations at the hospital as well as at the Family Care Clinic.**

***To obtain documents via mail free of charge: Contact ICMC Financial Councilor at P.O Box 548 Pilot Knob MO 63663**

Other Assistance:

Payment Plans: Any balance for amounts owed by you is due within 30 days. The balance can be paid by cash, check, and credit card as well as by equal payments over a limited time. You must contact us to set up a payment plan if your balance cannot be paid in full within 30 days. If you will require a payment plan, please call the number on your billing statement, 573-546-8115.

Uninsured discounts: We offer a discount for patients who do not have health insurance coverage. Please contact us about our discount program.

Emergency Care: ICMC has a dedicated emergency department and provides care for emergency medical conditions (as defined by the Emergency Medical Treatment and Labor Act) without discrimination consistent with available capabilities, without regard to whether or not a patient has the ability to pay or is eligible for financial assistance.

Thank you for trusting us with your care.